



**MISSION STATEMENT  
OF THE AUSTRIAN CONTINENCE  
AND STOMA CARE NURSES**





## Mission Statement

Contenance and stoma care nurses (abbreviation: KSB) provide support for patients who use stoma products or who suffer from incontinence. The aim of our nursing care is to improve patients' quality of life and to help them settle into their new routines so they can get on with their lives as smoothly as possible. Patients with an ostomy or continence condition and their families depend on expert and holistic support, as the quality of the care and service they receive has a direct impact on their quality of life. At the same time, KSBs are an important link to the medical profession, industry and healthcare funding bodies.

To underline this shared philosophy and generate greater public awareness, a group of KSBs belonging to the Dansac Nurse Academics resolved to draw up a mission statement. The following principles form the core of the mission statement and define the values, goals and competences it contains.

## Principles

We are a group of Austrian continence and stoma care nurses who work in a variety of organisations.

Our activities are primarily aimed at patients and their families or others in their social environment, but also at the nursing community, medical profession, healthcare funding bodies, contractual partners and training establishments.

In this way, we make a valuable contribution to society and stand for

- **BEING MYSELF (German: Mensch (I) ich sein)**
- **QUALITY OF LIFE**
- **PROFESSIONALISM**

## BEING MYSELF

- Our aim is to provide personalised, independent support to patients in a spirit of respect and mindfulness that recognises their autonomy.
- Trust and mutual respect are the fundamental basis for all our activities.

## QUALITY OF LIFE

- Our work focuses on helping patients achieve maximum independence so that they can manage the challenges they face in their daily lives with confidence and with ease.
- We always safeguard patient privacy.

## PROFESSIONALISM

- We are competent partners and make our specialist expertise available to patients by providing unbiased and sustainable advice always taking into account linguistic, cultural and religious backgrounds.
- We act as mediators in the interdisciplinary area of patient treatment.

## What does being myself mean?

**Our aim is to provide personalised, independent support to patients in a spirit of respect and mindfulness that recognises their autonomy.**

We acknowledge patients' personal needs without making value judgements, do not restrict them in their autonomy and incorporate it into the care we provide. We provide patients with medically sound and professional support in a language they can understand. Our efforts to cultivate a respectful, mindful relationship also include addressing cultural and/or religious backgrounds.

We enable patients to preserve their individuality and to refocus as the situation requires.

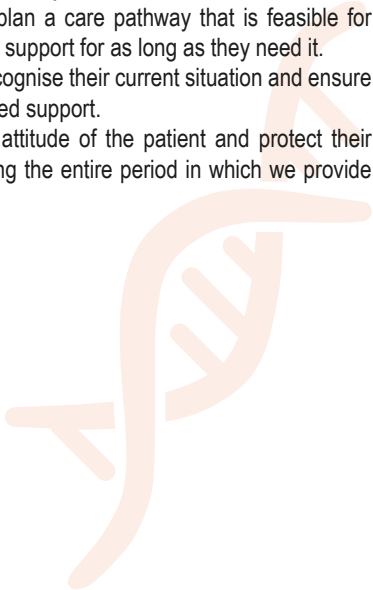
**Trust and mutual respect are the fundamental basis for all our activities.**

We create an atmosphere of trust which makes it possible for patients to express their needs, wishes and feelings. We engage with patients, their circumstances and emotions with empathy and without prejudice to meet them where they are at the moment.

Together with patients we plan a care pathway that is feasible for them and provide them with support for as long as they need it.

We respect our patients, recognise their current situation and ensure that they receive personalised support.

We value and respect the attitude of the patient and protect their privacy with sensitivity during the entire period in which we provide support.



## What does Quality of Life mean?

**Our work focuses on helping patients achieve maximum independence so that they can manage the challenges they face in their daily lives with confidence and with ease.**

The support we provide helps patients to manage any possible restrictions independently and in a way that is consistent with their personal definition of quality of life. Owing to our specific professional training and advice we are competent contact persons.

Our goal is to ensure that patients retain their ability to care for themselves and live independently.



**We always safeguard patient privacy.**

In all our activities we preserve and respect the personal privacy of the patient and respect their boundaries.



## What does Professionalism mean?

**We are competent partners and make our specialist expertise available to patients by providing unbiased and sustainable advice always taking into account linguistic, cultural and religious backgrounds.**

Our willingness to undergo further training and education above and beyond the requirements of the law means that our nursing and medical expertise is always state-of-the-art. We pass on our knowledge to patients and their family members and carry out training programmes for our colleagues. We implement evidence-based findings into practice, take part in research and publish our findings. We provide patients and their family members with appropriate information material.

We deal with patients and their family members as equals, agree upon shared goals and draw up the necessary measures. Within the framework of our advisory work, we respect cultural and religious backgrounds and incorporate these special aspects.

**We are mediators in the interdisciplinary area of patient treatment.**

We coordinate planned activities in the interdisciplinary team and make sure that the schedules for medical and therapeutic measures do not collide. We contact health insurance providers to ensure that adequate provision is made for patients and plan targeted cooperation with healthcare providers.

In everything we do we take into account economic and ecological aspects.



**Participating continence  
and stoma care nurses (KSB):**

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It is explicitly stated that the sponsor in no way  
had influence on the present mission statement.

